

Permissions

Making changes in your home



Throughout your tenancy with Victory, there are bound to be things you'll want to change, replace or remove. But, before you pick up the hammer and nails, look for your item on the lists below.



If the item you want to ask about has a big 'yes' next to it, you're free to get the ball rolling and make changes. However, if this table has a 'no' next to the item you're enquiring about, we're sorry but it's not something you can do at any point during your tenancy.

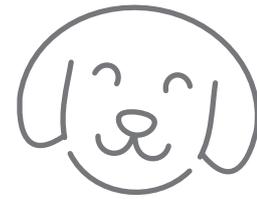
Do I have permission for...	
Additional Sockets	Yes, but the work must be carried out by an NICEIC approved contractor.
Aerial (analogue or digital)	Yes, but only in houses or bungalows (not flats). They can be fitted in the loft or to the outside of your home, and it's your responsibility to maintain them once they're installed.
Bathroom	No.
Business from Home	It depends, so you'll need to talk this one through with us.
Cavity Wall Insulation	No.
Conservatory	No.
Coving	Yes.
Electric Key/Card/Smart Meter	Yes.
Electric Shower	Yes, but the work must be done by an NICEIC approved contractor, with certificates available on request. The surrounding walls should be fully tiled to protect against water damage.

Fencing	Yes, but you must talk it through with your neighbours first. Fences must be no higher than 1m at the front of your home or 2m at the back.
Front Door	No.
Gas Key/Card/Smart Meter	Yes.
Gas Supply for Gas Cooker	No.
Greenhouse	Yes, but it must be removed at end of your tenancy. The maximum size is 2m x 2.5m.
Keysafe	Yes, but must be removed at end of your tenancy.
Kitchen	No.
Laminate Flooring	Yes, unless you're in an upper floor flat.
Lean-to	No.
Lodger	It depends, so you'll need to talk this one through with us.
Loft Insulation	No.
Mixer Tap Shower	Yes, but the surrounding walls should be fully tiled to protect against water damage.
Multi Fuel Burner/Open Fire	No.

Outside Light	Yes, but the work must be carried out by an NICEIC approved contractor and mustn't cause a nuisance to any neighbouring properties.
Outside Tap	Yes, but it should be earthed with a plastic insert fitted to the copper pipe to separate earth from the inside to outside of the property.
Parking Space	Yes, but you'll need permission from your Local Authority to drop the kerb.
Pond	No.
Satellite Dish	Yes, but you must speak with your Local Authority about any planning restrictions and obtain planning consent if necessary.
Shed (wooden/plastic/metal)	Yes (it must not be bigger than 3m x 2.5m).
Smart Meter	Yes.
Tumble Dryer Vent	No, you'll need a condensing unit.
Water Butt	Yes.
Water Meter	Yes.
Wood Burner/Open Flue	No.

Our pet statement

Welcoming a new pet into the family can be a great source of companionship and enrich our lives. But, before you commit, it's important to consider the impact a pet can have on your neighbours, your home, the animal itself and your finances.



You must have written consent from Victory to keep any animals, including birds. If you do not get written consent, we may ask you to rehome your pet.

New tenants who already have pets before moving into a Victory home, and therefore don't have written permission, can apply for retrospective permission. We'll grant retrospective permission in the following circumstances:

- Where the animal is being kept in accordance with the animal ownership policy. This means your home is suitable for keeping that number and type of pets, and where no more than two cats or dogs are kept in the home.
- The existing pets are not causing any problems within your home, the communal area or to your neighbours. If we deem your home is unsuitable for keeping the animal, we may seek to assist you with a planned move to a suitable property or assist you in rehoming your pets.



We won't grant retrospective permission to tenants who were clearly advised when they moved into their new home, or before they obtained their pet, that they would not be given permission for such a pet to be kept in that type of property.

If you'd like to talk to us about getting permission to have a pet, or if you're looking to borrow a dog crate, you can call us on 0330 123 1860 and we'll talk it through. For advice on keeping animals at home, help with getting your pet neutered and our animal ownership request form, head to victory-homes.co.uk.

